

Message

From: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]
Sent: 10/11/2012 10:25:12 AM
To: 'support@agilent.com' [support@agilent.com]
Subject: RE: MS ChemStation Error message from George, SR# [REDACTED]

I also had to delete a file called QA and that fixed the problem. Thank you for your help.

Jim Hanchett
Department of State Police
Amherst Drug Lab
Room N251 Morrill I
637 North Pleasant Street
Amherst, MA 01003
Phone 413-545-2607
Fax 413-545-2608
Cell [REDACTED]

From: support@agilent.com [mailto:support@agilent.com]
Sent: Wednesday, October 10, 2012 11:44 AM
To: Hanchett, James (DPH)
Subject: MS ChemStation Error message from George, SR# [REDACTED]

Hi Jim,

Regarding the error "File 51 not open for OUTPUT or APPEND " you were seeing earlier this week, did deleting the file QA.LOG fix the problem?

Regards,

George Picarello
Customer Service Engineer
Online Technical Support Team
Agilent Technologies, Inc.
Phone: 1-800-227-9770
www.home.agilent.com



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